

Greenway Transit Center, Downtown Hickory

The Transit Center under construction in the City of Hickory Historic District will be called Greenway Transit Center, Downtown Hickory. The transfer and ticket sales center is scheduled to be completed in late May at 285 2nd Avenue SW, Hickory, NC 28602. An Open House will be held in May prior to the start up and full time operation of the facility.

The Transit Center will replace Union Square as the transfer point for the fixed route bus service. The addition of the Transit Center to the fixed route service will minimally impact the route schedule. New maps and schedules will be available on board the buses, throughout the community and on the website prior to the service change. The proposed hours for the Transit Center ticket sales office is from 8:30a.m. to 4:30p.m. Monday through Friday.

For more information contact Camille Sterling, Marketing Manager by calling 828-465-7642 or by e-mail at csterling@wprta.org.

Authority Meetings / Events

Meeting / Event	Date	Contact Person
WPRTA Board Sub-Committee	1st Thursday of every month starting at 8:30 a.m.	Ed Clifford, 828-465-7630
WPRTA Board Meeting	2nd Thursday of every month starting at 10:00 a.m.	Ed Clifford, 828-465-7630
Public Hearing regarding the WPRTA ADA Plan	Held at the WPRTA Board Meeting to begin at 10:00 a.m.	Patti Foster, 828-465-7641
Transportation Advisory Board Meeting	May 18, 2010 starting at 2:00p.m.	Camille Sterling, 828-465-7642
Service Closed / Office Closed	Memorial Day, Monday, May 31, 2010	
Tentative Opening of the Greenway Transit Center, Downtown Hickory	Late May 2010	Camille Sterling, 828-465-7642
Launch "Just One Day a Week" Public Awareness Campaign	May—June 2010 FREE FARE FRIDAYS in June sponsored by Carolina West Wireless on the fixed route service in Conover, Hickory, and Newton	Camille Sterling, 828-465-7642

In Progress

Biodiesel Test Project

Two Fixed Route Buses have successfully been converted to Biodiesel. The three remaining buses will be converted one at a time. The transition from diesel to biodiesel is scheduled to be completed in the fall of 2010. The conversion from diesel to biodiesel is outlined in the Authority's alternative fuel policy. The conversion will reduce the carbon emissions thus reduce the carbon footprint.

Re-branding the Vehicle Fleet

The long awaited re-branding project began in March 2010. Each of the Greenway Public Transportation vehicles will obtain a new makeover. The color scheme combines light and dark green as defined in the logo. All of the vehicles in the fleet will be re-branded with the Greenway Public Transportation logo, responsible transportation logo, phone number and website address. The two toned color will be painted on some vehicles while others will be decaled with both solid color and reflective vinyl overlays. The fleet re-branding is scheduled to be completed by the fall of 2010. The next issue of this newsletter will feature pictures of the re-branded vehicles. The American Recovery and Re-investment Act of 2009 and Community Transportation funded the entire project.

Community Transportation Service Plan

The North Carolina Department of Transportation requires that every five years a county develop a Community Transportation Improvement Plan (CTIP) or a Community Transportation Services Plan (CTSP) as a prerequisite for receiving Federal and State funding for capital, administrative and operating assistance.

The CTSP identifies the transportation needs of the areas, available resources and describes the service design that will meet the needs of the areas transportation disadvantaged. The purpose of the plan is to evaluate the system's current approach in all facets of management and operations, evaluate the results of the system's current direction, identify organization strengths and target opportunities for improvement and assist in allocating available resources to facilitate each system's continuous improvement process. As part of the continuous improvement public surveys were completed in February 2010. The outcome of the surveys is located in detail at www.mygreenway.org/about/planning.html in tech memo #2.

The progress reports of the CTSP are outlined in Tech Memo #1 and Tech Memo #2. The plan is scheduled to be completed by June 30, 2010. Public meetings will be announced in June to provide feedback to the community.

On board surveys were completed on February 19, 2010. Thank you to the 390 survey participants who provided feedback to KFH Group on behalf of Greenway Public Transportation.



**1515 4th St. S.W. P.O. Box 459
Conover, NC 28613**

**Business Office
9:00a.m.—4:00p.m.
828-464-9446**

(dial the extension at any time)

**Fax: 828-466-0570
www.mygreenway.org**

Direct Line

(last four digits is the ext.)

Bus Dispatch	465-7634
Planning Dept.	465-7628
Finance Dept.	465-7644
Operations Dept.	465-7627
Agency Contracts	465-7640
Marketing	465-7642
Executive Director	465-7630
Lost and Found	465-7627
Weather Closings	465-7634

Ticket Sales

Agency Bus and Van Ticket Sales

**9:00a.m.—4:00p.m. Mon-Fri
828-465-7633**

Passenger Bus Ticket Sales Cooperative Christian Ministries of Hickory

**31 1st Ave. SE
Hickory, NC 28602
9:00a.m.—4:00p.m. Mon-Fri
9:00a.m.—1:00p.m. Saturday
828-327-0979**

Fixed Route (Bus Service)

Bus Information

828-464-9444 or 828-464-9446 ext 7634

Direct Line 828-465-7634

**Office Hours: 5:00a.m.-6:30p.m. Mon-Fri
8:30-4:50p.m. Saturday**

Service Area: offered in the cities of Conover, Hickory, and Newton

Service Hours: 5:45a.m.-6:30 p.m. Mon-Fri
8:45a.m.-4:50 p.m. Saturday
No Sunday Service

Service Area: offered in the Town of Taylorsville

Service Hours: 8:00a.m.-3:00p.m. Mon-Fri

Dial-A-Ride Service (Van Service)

Schedule a Ride and Service Eligibility

828-464-9444

Office Hours: 8:30a.m.-5:00p.m. Mon-Fri

Ready for pick up

**Direct Line 828-465-7634 to Dispatch Office
828-464-9446 ext 7634**

**Office Hours: 5:00a.m.-6:30 p.m. Mon-Fri
8:30a.m.-4:50 p.m. Saturday**

Cancel a scheduled ride

**Direct Line 828-465-7634 to Driver Dispatch
828-464-9446 ext 7634**

Service Area: Alexander, Burke, Caldwell, and Catawba counties and ADA Service in the cities of Conover, Hickory, and Newton. ADA service hours follow the fixed route bus service hours.

3/10

Revised

Holiday Service Closings/Changes

2010 Calendar Year

Greenway Public Transportation will not operate service and the Scheduling and Business office will be closed on the dates listed below.

On December 22 and 31 the Van Service will not operate, the Scheduling and Business Office is closed and the fixed route bus service and ADA Complementary Para-transit service will operate on Saturday schedule.

May 31

July 5

September 6

November 25, 26

added December 22 (see above)

December 23, 24, 25

added December 31 (see above)

The Greenway Wellness Program was launched in November 2009

The primary goal of the program is to assist employees in a lifetime of healthy eating and exercise.

When you Succeed in Health and Exercise you:

- Feel better mentally
- Increase Life Longevity
- Feel and look better physically

To be successful you must:

- Set obtainable goals
- Be consistent

How to weigh yourself and get the most accurate result. I can't believe I have been doing it wrong all these years!



We must get the word out!