

## Greenway Public Transportation

A fixed route bus service operates within the cities of Conover, Hickory, and Newton, Monday through Saturday. All buses servicing the fixed routes are 100% wheelchair accessible and equipped with bicycle racks. Sit back, relax, and let Greenway do the driving.

### Greenway Transit Center

The Greenway Transit Center is conveniently located in the Historic District of Downtown Hickory. The Center serves the community as the main transfer point, allowing easy access to all fixed route bus services as well as housing a ticket sales office.

### Service Detours, Delays and Closings

There is no service on Sunday or on observed holidays. The holiday closings are posted on board all of the fixed route buses and on the website at [www.mygreenway.org](http://www.mygreenway.org). When inclement weather affects road conditions, time schedules and routes are subject to change for safety reasons. Please call 828-465-7634 for updated closing information or tune to local news Channel 9 WSOC. At times, road closures may delay or detour the bus route. When possible, detour notices will be posted on board the fixed route buses and at the affected bus stops along the route.

### Lost and Found


All items left on the buses are collected at the end of the day. If you have lost an item on the bus please call 828-465-7634 to determine if the item can be recovered. Greenway Public Transportation is not responsible for lost or stolen items.

### Bikes-On-Buses

The bike rack at the front of the bus holds two bikes. ALWAYS tell the driver you are using the bike rack before removing the bike. Bike rack use is on a space available basis and at your own risk. Bikes may not be placed inside the bus at any time.

### Riding the Bus

Riding the Greenway Public Transportation Fixed Route Bus Service is easy! The following section will assist with your familiarization of the service and serve as a guide when riding. All bus routes begin and terminate at the Greenway Transit Center located at 285 2<sup>nd</sup> Avenue SW, Hickory, NC.

- Find your destination:** Start by finding your destination on the system map. Your destination may be located on more than one route.
- Choosing the right route to your destination:** Look at the large system map and the individual maps. Decide which route or routes you need to take. All of the bus routes have a name and number. (Example Route 1 West Hickory) Be sure to check the route's direction of travel when planning your trip. Some buses travel in a loop going clockwise or counter-clockwise, while other routes travel in-bound or out-bound. Each bus has a destination sign above its window and a smaller sign next to the front door signifying the route name.
- Using the timetables:** The next step is to use the timetables to determine the time to be at the bus stop. The timetable outlines the times the bus will arrive at the time points on the individual map. There are numerous bus stops in between each timepoint. Each time point is noted by a number within a circle.  Monday through Friday service follows both the shaded and unshaded schedule. The Saturday service only follows the shaded schedule. Call customer service at 828-465-7634 for assistance at any time or to obtain more information.

- Boarding the Bus:** Use the individual route maps and the timetables to determine the fixed time that the bus will arrive at the stop. Board the bus and exit the bus at any place along the route that is marked with a bus stop. Arrive at the bus stop a few minutes before the scheduled arrival of the bus. When you see the bus approaching stand at the bus stop sign so the driver knows that you want to catch the bus. Enter the bus through the front door. When entering the bus pay the fare by ticket or exact change. If you are entitled to reduced fare show the driver the appropriate I.D. upon entering the bus.
- Transferring to a different bus:** Some trips require more than one bus, which means you will need to transfer from one bus to another. If you will need to transfer, find the intersection of the two routes. This is where you will exit the first bus and board the second. If you need to change buses ask for a transfer when entering the first bus and paying the fare.
- On the bus:** As you move to your seat please hold on to the handrail for safety. If you have packages, young children, strollers or other large items, please keep them out of the aisle so that others can move freely.
- Exiting the bus:** Audible and visual stop announcements are available to assist passengers. As the bus approaches your destination let the driver know you want to get off by pulling the yellow cord above the window. If you are using one of the wheelchair positions you should either pull the yellow cord or push the plastic strip. Unless you need to use the wheelchair ramp or have the bus "kneel" please exit through the rear door. When exiting the vehicle be aware of oncoming traffic.

### Popular Destinations Route Number

Backyard Burgers / Target	3, 4
Barnes & Noble	3, 4
Canova Shopping Center (Kmart)	3, 4, 6
Catawba County Social Services	3, 4
Catawba County Government Center	3, 4
Catawba County Public Health	3, 4
Catawba County Library, Newton	3
Catawba County Justice Center, Newton	3, 4
Catawba Valley Community College (CVCC) (East Campus) (*by request only)	3, 4*
Catawba Valley Community College (CVCC) (Main Campus)	
Bus stop on Hwy 70 E.	3
Bus stop on campus access Rd.	4
Catawba Valley Medical Center (CVMC)	3, 4, 5, 6
Conover City Hall	3, 4, 5, 6
Conover Branch Library	3, 4
Cooperative Christian Ministries of Hickory	6
Corner Table	4
Cross Country Village Shopping Center	3
East Hickory Nutrition Center	2
Employment Security Commission (one block from bus route)	5, 6
Farmer's Market, Conover	3, 4
Farmer's Market, Hickory	1, 2, 3, 4, 6
First Plaza	5, 6
Greenway Transit Ctr, Downtown Hickory	1, 2, 3, 4, 5, 6
Hickory City Hall	1, 2, 3, 4, 6
Hickory Tap Room	1, 2, 3, 4, 6
Honey's / Pin Station	4
Lenoir Rhyne University	2
Market Basket, Newton	4
Newton City Hall	4
Newton Nutrition Center	4
Northgate Plaza	2
Patrick Beaver Library	2
Ridgeview Public Library	1
Salt Block	2
Starbucks	2
Tate Medical Commons	5, 6
Union Square	1, 2, 3, 4, 6
Valley Hills Mall	3, 4
Walmart - Conover	5, 6
Walmart - Hickory	3, 4
West Hickory Senior Center	1

## Greenway Public Transportation

### Fixed Route Bus Fares:

Effective July 6, 2009

#### Cash:

Adult.....\$1.25

Elderly & Disabled..... \$ .60

Must present a WPRTA ID card, Photo I.D. proof of age (65 or older) or a Medicare card issued pursuant to Sections II and XVII of the Social Security Act to the bus operator before paying reduced fare.

Children five and under.....no charge

Transfer.....no charge

Valid for connecting bus and may not be used on the same route.

Single ride tickets .....\$1.25\*

All-day Pass ..... \$3.00\*

\*The single-ride ticket and one-day pass may be purchased on buses with electronic fareboxes.

Single-ride tickets and Multi-ride passes may be purchased at:

#### Greenway Transit Center

285 2nd Ave. SW

Hickory, NC 28601

8:30 am - 4:00 pm Monday-Friday

#### Multi-Ride Passes\*\*

7-Day pass .....\$12.00

30- Day Pass.....\$45.00

\*\*unlimited rides may be accessed with a multi-ride pass. Passes are not sold on board the bus.

#### Complementary Para-transit Service

For persons who are unable to access the fixed route service there is a service available called Complementary Para-transit. This service is available 3/4 mile on either side of the fixed bus routes. A certification process is required for interested individuals. This service is available to persons who meet the eligibility requirements. For more information call 828-464-9444.

Western Piedmont Regional Transit Authority

dba Greenway Public Transportation

1515 4th St. S.W. • Conover, NC 28613

(828) 464-9444 • TDD/TYY: 711 or

1(800) 735-2962 • Fax: (828) 466-0570

Bus Info Direct (828) 465-7634

[www.mygreenway.org](http://www.mygreenway.org)

### INDIVIDUAL ROUTES AND TIMETABLES – Greenway Public Transportation

The individual routes and timetables are displayed on the opposite page. Each individual route is also located on the system map and is segmented into routes 1, 2, 3 & 4, 5 & 6.

**Bus Stop** – Designated stops where passengers board and exit the fixed route bus.

**Directional Arrows** – The direction of each route is shown by the arrows embedded within the route line.

**Inbound** – Route direction is toward the Greenway Transit Center

**Outbound** – Route direction is away from the Greenway Transit Center

**Shaded Areas** – The bus follows the shaded and un-shaded areas in the timetables Monday through Friday. Saturday service follows the shaded area times only.

**Time Table** – Each bus follows the time points within the timetable. Passengers should be at the bus stop a few minutes before the time stated on the timetable.

## Bus System Map and Timetables

# GREENway

PUBLIC TRANSPORTATION



Providing fixed route service in the cities of Conover, Newton and Hickory

Effective Date  
July 2013



Bus Info Direct 828-465-7634  
828-464-9444  
[www.mygreenway.org](http://www.mygreenway.org)