

How to ride the Bus:



- Find the bus stop location closest to you, and the bus stop closest to your destination.
- Arrive at least 10 mins early to the bus stop.
- Board the vehicle by stairs, ramp, or lift. *All WPRTA buses have lifts or ramps for wheelchair and scooter users and others who use a walker or cane or simply have trouble climbing steps.*
- Pay your fare. *Please have exact change, a pass or a transfer ready when boarding the bus.*
- Enjoy the ride, and follow passenger guidelines. Guidelines are posted on board the bus and online at mygreenway.org.
- Notify the driver of your stop by pulling the yellow cord closest to your seat, or by telling the driver prior or your destination.
- Exit the bus by the same method you used to board the bus.
- At no time can a stroller, cart, or belongings block the aisle.
- Passengers using wheelchairs have priority use of the space reserved for wheelchairs.



Real Time APP: Download the APP in Google Play or Apple Store: Find Ride Systems > then Greenway Public Transportation

Bikes on Bus:

Some vehicles are equipped with bike racks. When a bus does not have a bike rack and the space on the bus near the securement area next to the lift is available the driver may secure the bike on the bus.

Customer call center.....(828) 464-9444 Bus Service Direct.....(828) 465-7634 Business Office(828) 464-9446
 TDD/TTY 711 or (800) 735-2962 Lost and Found.....(828) 465-7634
 Website.....mygreenway.org
 Comments/Complaints (828) 465-7634
 Website mygreenway.org

Route 23

Outpatient Hospital of
 Valdese - Rutherford College - Valdese - Hwy 70 - Drexel - to - Western Piedmont Community College in Morganton



Flexible route bus service

Morganton, NC

Effective May 13, 2019

Flex Route Bus Fares:

Fare is free from

October 1, 2018—August 30, 2019
Bus Operators do not make change

Single Ride.....\$1.25
 Seniors & Disabled*0.60

Must present a WPRTA ID card, Photo I.D. proof of age (65 or older) or a Medicare card issued pursuant to Sections II and XVII of the Social Security Act to the bus operator before paying reduced fare.

Five and under.....Free
 All day pass3.00
 (only purchased on board the vehicle)

Unlimited Rides with passes

Transfer (at transfer points).....Free
 Escorts, Passenger Care Attendant.....Free

Qualified passengers may bring a Personal Care Attendant to assist them.

Inclement Weather: Please call 828-465-7634, visit mygreenway.org for or tune to local news Channel 9 WSOC TV for inclement weather updates.

Compliments and Complaints: WPRTA values passenger and agency comments, compliments, complaints and suggestions. Comments may be mailed to WPRTA at PO Box 459 Conover, NC 28613, by calling 828-464-9444 or by e-mailing your comments to customerservice@wprta.org.

Travel Training: New to riding public transportation? Travel training for individuals and groups. Call 828-464-9444 for more information.

Title VI - WPRTA is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

Language translation is available upon request by calling 828-464-9444.

Flexible Fixed Route



The Flexible Fixed Route combines the benefits of traditional fixed route service and demand response service. Flex is really two types of bus service in one: The bus follows a defined route, picking up and dropping off passengers at designated stops.

Pull the cord to let the driver know you would like to exit the bus at the next stop.

The bus will also “Flex” or deviate off its route. The driver will reroute to locations within 3/4 of a mile of its usual route when a passenger has made a reservation in advance.

Scheduling a flex route trip within the ¾ mile (deviation) of the route:

The flex route is a shared ride, public transportation service. Requests for 3/4 mile deviated service may be made during normal business hours by 12:00 p.m. on the preceding business day that service is requested, however additional notice is recommended. Reservations may be made between the hours of 8:30 a.m. and 5:00 p.m. Monday through Friday by calling 828-464-9444.

Please provide the following information when you schedule a ride: name, pick up address, phone number, destination, need a van with a lift, bringing a personal care attendant or children.

Deviated same day service requests are not available. The trip requests for both destination and return shall be scheduled at the time of the request. Same day service is available at designated bus stops.

Outpatient Hospital of Valdese - Rutherford College - Valdese - Hwy 70 - Drexel - to - Western Piedmont Community College (Inbound Route)
The service operates from Monday to Friday, except holidays. (Inbound route)

The service operates from Monday to Friday, except holidays, 8:00 a.m. to 5:55 p.m.

Route 23, Gold Route



Bus Stops

Bus Stop	Route 23 - Gold Valdese Hospital to WPCC Bus Stop Location	Est. Time
From Route 24 (Silver)		
1	Valdese Hospital - Outpatient	:00
2	Valdese Hospital - Cancer Center	:01
3	Walgreens - Rutherford College	:05
4	Bimbo Bakeries - Valdese	:11
5	First Citizens Bank - Valdese	:16
6	Old Rock School	:17
7	Main St W & Church St NW	:18
8	Food Lion - Valdese	:21
9	Dollar General - Valdese	:22
10	Valdese Housing - Lydia Ave	:24
11	Autumn Care - Drexel	:29
12	Mimosa Ave & Oakland Ave	:30
13	Drexel Park	:31
14	Drexel Medical Practice - Hwy 70	:34
15	Valdese Ave & Carolina St	:40
16	Valdese Ave & Hogan St	:41
17	Valdese Ave & Church St	:42
18	Burke County Courthouse	:44
19	Morganton Library - Concord St	:46
20	Alder Springs Apts - S College St	:47
21	Table Rock Pharmacy	:48
22	Dollar General / Case Farms	:49
23	Tannery Square	:50
24	Aldi - W Fleming Dr	:51
25	Cook Out - Burkemont Ave	:53
26	Community College (WPCC)	:55
To Route 24 (Silver)		

