

How to ride the Bus:

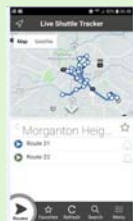
- Find the bus stop location closest to you, and the bus stop closest to your destination.
- Arrive at least 10 mins early to the bus stop.
- Board the vehicle by stairs, ramp, or lift. *All WPRTA buses have lifts or ramps for wheelchair and scooter users and others who use a walker or cane or simply have trouble climbing steps.*
- Pay your fare. *Please have exact change, a pass or a transfer ready when boarding the bus.*
- Enjoy the ride, and follow passenger guidelines. Guidelines are posted on board the bus and online at mygreenway.org.
- Notify the driver of your stop by pulling the yellow cord closest to your seat, or by telling the driver prior your destination.
- Exit the bus by the same method you used to board the bus.
- At no time can a stroller, cart, or belongings block the aisle.
- Passengers using wheelchairs have priority use of the space reserved for wheelchairs.



Bus information online:



Real Time APP: Download the APP in Google Play or Apple Store: Find Ride Systems > then Greenway Public Transportation



Bikes on Bus:

Some vehicles are equipped with bike racks. When a bus does not have a bike rack and the space on the bus near the securement area next to the lift is available the driver may secure the bike on the bus.

Customer call center.....(828) 464-9444
 Bus Service Direct.....(828) 465-7634
 Business Office(828) 464-9446
 TDD/TTY 711 or (800) 735-2962
 Lost and Found.....(828) 465-7634
 Website.....mygreenway.org

Route 21

From E. Parker Rd.,
 Burke County Human
 Services Building,
 Medical Park Area
 - to - Big Lots/
 Magnolia Plaza in
 Morganton



Flex Route Bus Service
Morganton, NC
Effective September 3, 2019

Flex Route Bus Fares:

Bus Operators do not make change

Single Ride.....	\$1.25
Seniors & Disabled*.....	0.60
Must present a WPRTA ID card, Photo I.D. proof of age (65 or older) or a Medicare card issued pursuant to Sections II and XVII of the Social Security Act to the bus operator before paying reduced fare.	
Five and under.....	Free
All day pass	3.00
Thirty day pass.....	45.00
Student semester pass.....	100.00
(only purchased on board the vehicle)	

Unlimited Rides with passes

Transfer (at transfer points).....	Free
Escorts, Passenger Care Attendant.....	Free
Qualified passengers may bring a Personal Care Attendant and/or service animal to assist them.	

Inclement Weather: Please call 828-465- 7634, visit mygreenway.org for or tune to local news Channel 9 WSOC TV for inclement weather updates.

Compliments and Complaints: WPRTA values passenger and agency comments, compliments, complaints and suggestions. Comments may be mailed to WPRTA at PO Box 459 Conover, NC 28613, by calling 828-464-9444 or by e-mailing your comments to customerservice@wprta.org.

Travel Training: New to riding public transportation? Travel training for individuals and groups. Call 828-464-9444 for more information. (FREE!)

Title VI - WPRTA is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

Language translation is available upon request by calling 828-464-9444.

Flexible Fixed Route

The Flexible Fixed Route combines the benefits of traditional fixed route service and demand response service. Flex is really two types of bus service in one: The bus follows a defined route, picking up and dropping off passengers at designated stops.



Pull the cord to let the driver know you would like to exit the bus at the next stop.

The bus will also “Flex” or deviate off its route. The driver will reroute to locations within 3/4 of a mile of its usual route when a passenger has made a reservation in advance.

Scheduling a flex route trip within the ¾ mile (deviation) of the route:

The flex route is a shared ride, public transportation service. Requests for 3/4 mile deviated service may be made during normal business hours by 12:00 p.m. on the preceding business day that service is requested, however additional notice is recommended. Reservations may be made between the hours of 8:30 a.m. and 5:00 p.m. Monday through Friday by calling 828-464-9444.

Please provide the following information when you schedule a ride: name, pick up address, phone number, destination, need a van with a lift, bringing a personal care attendant or children.

Deviated same day service requests are not available. The trip requests for both destination and return shall be scheduled at the time of the request. Same day service is available at designated bus stops.

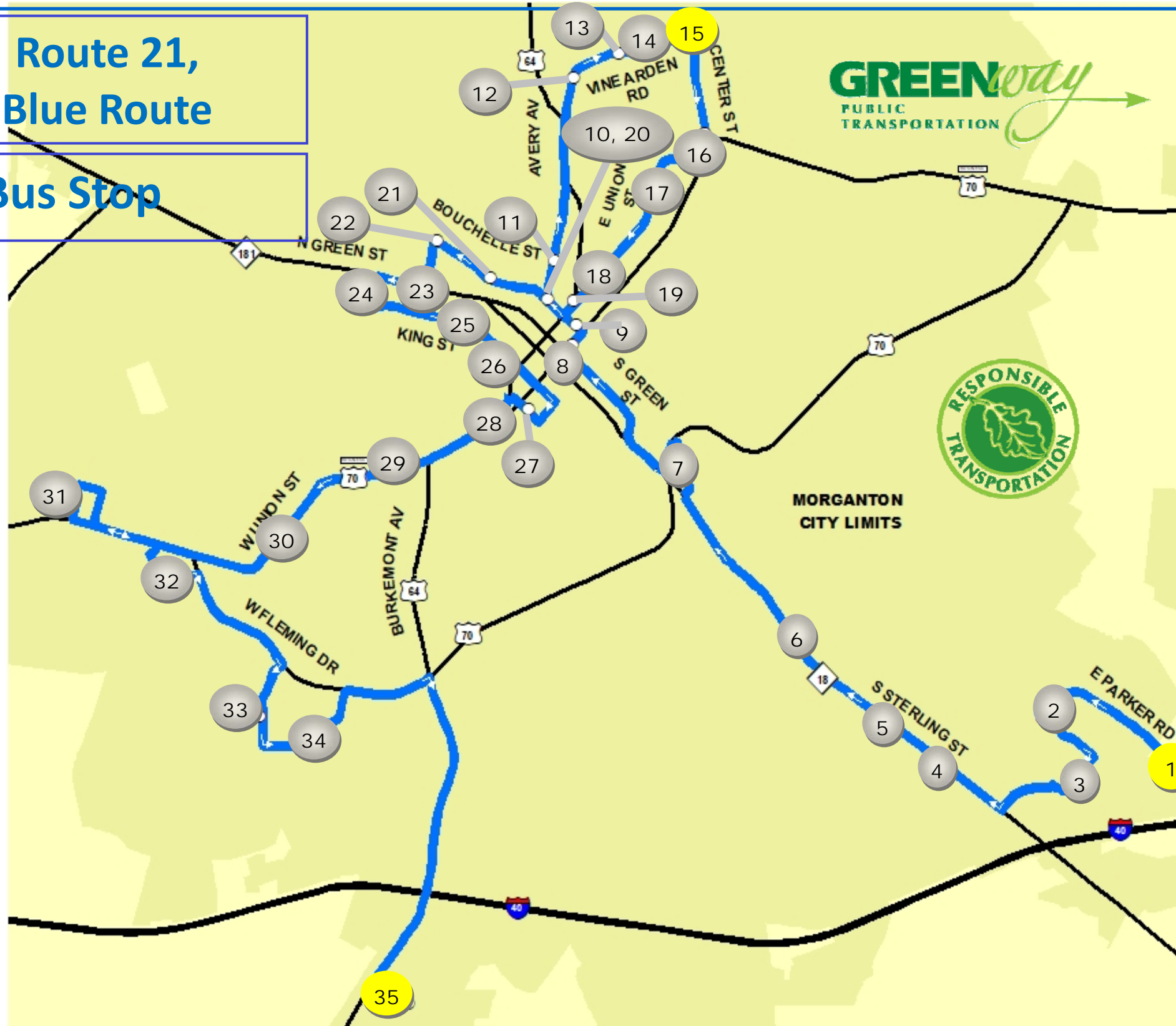
From E. Parker Rd, Burke County Human Services Building, Medical Park Area—to—Big Lots/Magnolia Plaza

Service operates Monday thru Friday, except for Holidays.

Route runs 8:00 a.m. to 5:55 p.m, effective September 13, 2019

**Route 21,
Blue Route**

21 Bus Stop



Bus Stop	Route 21 - Blue Parker Rd to Magnolia Plaza Bus Stop Location	Est. Time
From Route 22 (Green)		
1	Burke County Human Services	:00
2	Cannon Pharmacy	:03
3	Blue Ridge - Morganton Hospital	:05
4	S Sterling St. & E Parker Rd	:07
5	Sterling Forest Apartments	:08
6	Village Creek Apartments	:09
7	Roses - E Fleming Dr	:10
8	Burke County Court House	:12
9	Burke Integrated Health	:13
10	Burke County Office Building	:14
11	Food Matters - Avery Ave	:15
12	The Rising Church - Rocky Ford St	:17
13	Vinearden Rd & Brackett St	:18
14	Vinearden Rd & View St	:19
15	Vinearden Rd & Center St	:20
16	Center St & E Union St	:21
17	NC Works - E Union St	:22
18	Millside Manor	:23
19	Morganton City Hall	:24
20	Bouchelle St & Avery Ave	:25
21	Bouchelle St & Fleming Pl	:26
22	Bouchelle St & Caldwell St	:27
23	Caldwell St & N Green St	:28
24	Morganton Senior Center	:30
25	Collett Recreation Center	:31
26	Community House	:32
27	Morganton Library	:33
28	History Museum Annex	:34
29	Morganton First Baptist	:36
30	Mimosa Apts / Flynn House	:37
31	Ingles - Carbon City Blvd	:40
32	Shuey Park - Golf Course Rd	:42
33	Walmart - Morganton Heights	:45
34	Belk - Morganton Heights	:47
35	Big Lots - Magnolia Plaza	:55
To Route 22 (Green)		

Service Animals are welcome on board the Bus!

Comfort animals and pets are not allowed.

- Service animals are trained to work or perform a task for persons with disabilities.
- Comfort or emotional support animals are not service animals.



- Service Animals must be under the control of the handler.